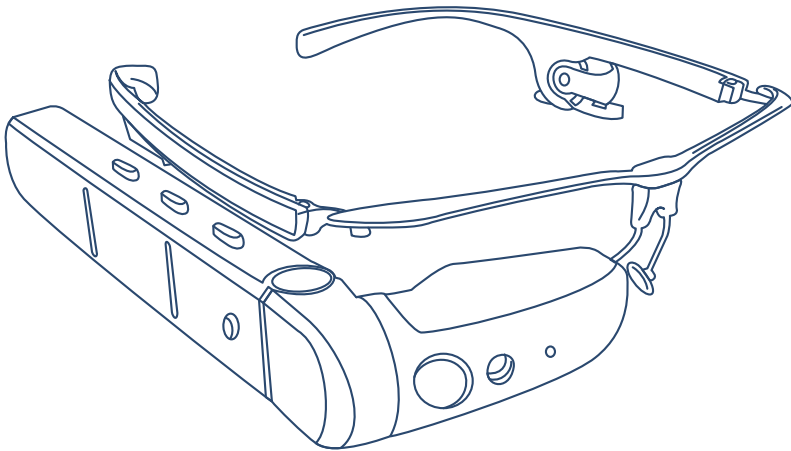




Digital Accelerator



Vuzix M400

Getting Started

XpertEye Essential

amaxperteye.com

Before you begin

IN ORDER TO USE XPERTEYE ESSENTIAL, THE VUZIX M400 DEVICE MUST BE CONFIGURED. TO DO SO, CREATE QR-CODES USING A WEB BROWSER.

TECHNICAL REQUIREMENTS:

Software compatibility

- XpertEye is compatible with Android, iOS, Windows, Linux and MacOS.
- Create QR-CODES using Google Chrome, Edge or Safari.

Server Region QR generator URLs

Warning:

- *Please make sure all users are set up using the same server region.*
- *If your company has its own environment, please contact your administrator or IT department to get the dedicated URL.*

- AMERICAS (North, Central and South America): <https://americas.xe.live/qr/>
- CHINA (China): <https://xelive.com.cn/qr/>
- GLOBAL (Worldwide) and APAC (Asia-Pacific): <https://xe.live/qr/>

OVERVIEW:

- A. Connecting the Vuzix M400 to the Internet**
- B. Logging in to XpertEye Essential**
- C. Switching off the Vuzix M400**
- D. Charging the Vuzix M400**
- E. Changing the Vuzix M400 language**

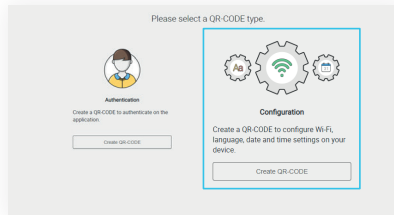
A. Connecting the Vuzix M400 to the Internet

The Vuzix M400 device requires an Internet connection. The connection is created using a configuration QR-CODE.

If the device is already configured, go to section B - "Logging in to XpertEye Essential".

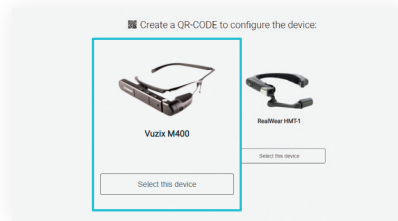
To create a configuration QR-CODE, open a web browser and go to the Server Region QR generator required (URLs provided in the "Before you begin" section) and select **Configuration**.

1



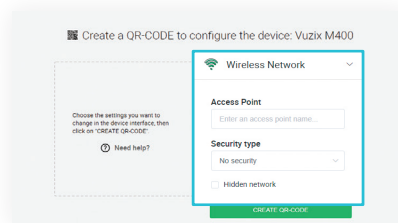
Select the **Vuzix M400**.

2



Click on **Wireless Network**, enter the access point name (Wi-Fi name/SSID).

3



4

In the **Security type** field, select **WPA/WPA2 PSK** in the drop-down list. If necessary, contact the IT department to find the correct security type information.

5

Enter the password.

Note: To show the password, click on .

6

Click on **CREATE QR-CODE**.

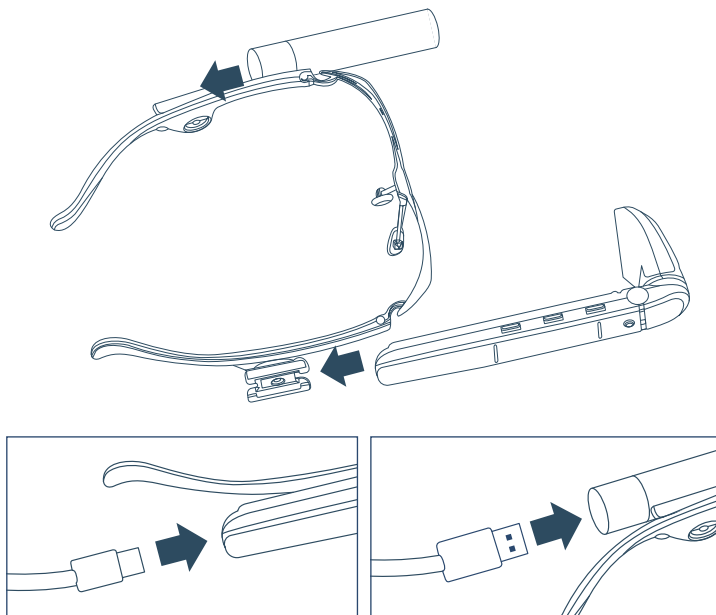
7

For ease of use, **PRINT**, **EXTEND**, or **DOWNLOAD** the QR CODE from the website.

Take the frame and slide the device to one side and the battery to the other. Then, connect the USB-C/USB cable to the device and the battery. Press the power button at the back of the battery.

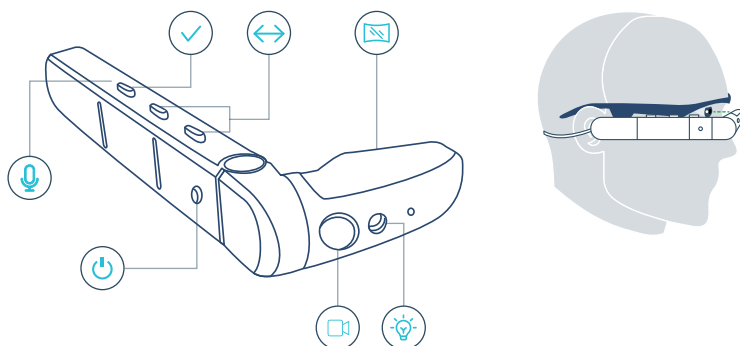
Warning: Only use the cable provided in the XpertEye Essential kit.

8



Put the Vuzix M400 device on your head and adjust the camera and the display pod as shown below.

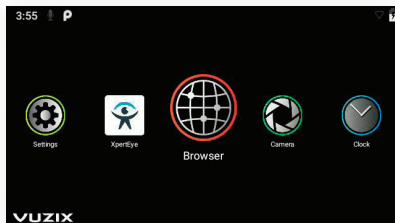
9



10

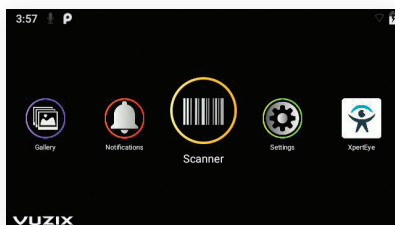
The device turns on automatically and the main menu appears.

Note: Auto power on - 20 sec. When the Vuzix M400 battery is empty, the device will take 5 to 10 min to power on.



11



When the main menu appears, say **"Hello Vuzix"** to activate the voice commands, then say **"Scanner"**.

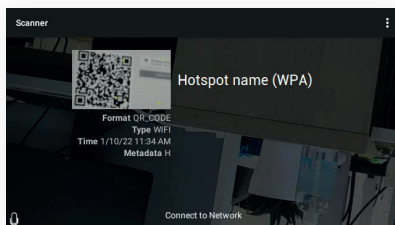


Note:

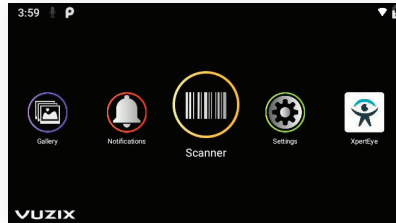
- You must say "Hello Vuzix" every time you leave XpertEye to reactivate voice commands.
- When using voice commands, speak loudly and clearly into the microphone. Pay attention not to cover the microphones with your fingers.

12

Scan the QR-CODE with the camera  of the Vuzix M400 device pointing at the QR image. You can use the screen  to ensure a proper view of the QR-CODE. A sound indicates that the QR-CODE is recognized.





Go back to the main menu by saying **“Go home”**.



After the QR-CODE is scanned, the Vuzix M400 device is connected to the Internet. The Wi-Fi icon at the top right of your screen is filled.

Note:

- *If the network is not connected, try to reconfigure the network using a new configuration QR-CODE, paying attention to the spelling and case of your Wi-Fi name and password or contact your IT department for assistance.*
- *The Wi-Fi setup needs to be performed once for each new network.*

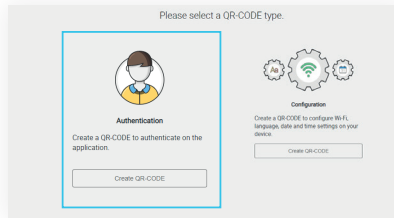
-  Network connected
-  Network not connected

B. Logging in to XpertEye Essential

A login QR-CODE is required to logging in to XpertEye Essential.

1

To create a login QR-CODE, open a web browser and go to the Server Region QR generator required (URLs provided in the "Before you begin" section) and select **Authentication**.

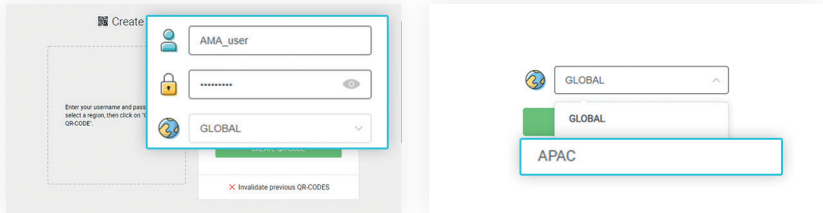


- a. Enter username and password. If you do not know your login credentials, please contact your XpertEye administrator or IT department.
- b. Select your server region.

Warning:

- Please make sure all users are on the same server region. Otherwise, contacts might not be seen as online.
- If experiencing stability issues when using the XpertEye solution on the GLOBAL server region with contacts located in Asia or Oceania, we recommend selecting the APAC server region.

2



Note: To cancel previously created QR-CODES, enter username and password, click on **Invalidate previous QR-CODES** and confirm.

Click on **CREATE QR-CODE**.

3

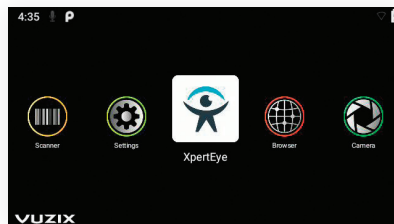
The screenshot shows a web interface titled "Create an authentication QR-CODE". On the left, there is a dashed box with the text "Enter your username and password, select a region, then click on 'CREATE QR-CODE'". On the right, there are input fields for "username" (containing "ASAM_user"), "password" (containing "*****"), and a "REGION" dropdown menu (set to "GLOBAL"). Below these fields is a large green button labeled "CREATE QR-CODE". At the bottom right, there is a red "X" icon and the text "Invalidate previous QR-CODES".



For ease of use, **PRINT**, **EXTEND**, or **DOWNLOAD** the QR-CODE from the website.

4

On the Vuzix M400 device, say **"Hello Vuzix" > "XpertEye"**.

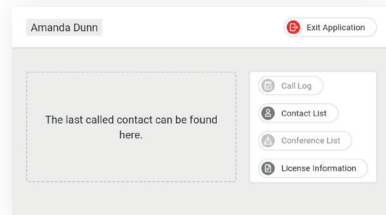
5




Scan the QR-CODE with the camera  of the Vuzix M400 device pointing at the QR image. You can use the screen  to ensure a proper view of the QR-CODE. Once logged in to XpertEye Essential, you can call a contact or receive a call.

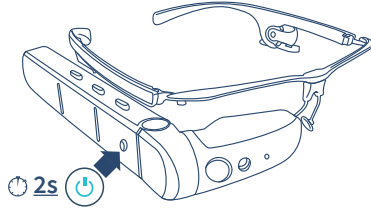
Note: You must scan the login QR-CODE every time XpertEye is launched.

6

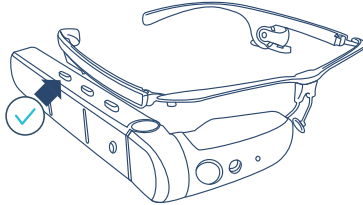


C. Switching off the Vuzix M400

1 Unplug the battery and press the power button  for 2 seconds to switch off the Vuzix M400 device.



2 Press the button on the back of the Vuzix M400 device to confirm.



D. Charging the Vuzix M400

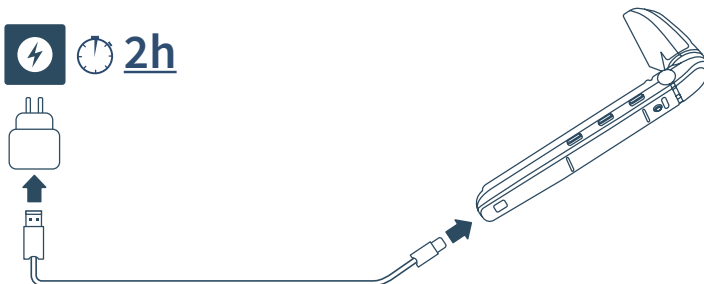
- Connect the USB/USB-C cable to the Vuzix M400 device and charge it using a wall charger.
- Repeat this operation with the battery.

Note:

Vuzix M400 charging time: 2 hours

Green light: Charged

Blinking red light: Low battery



E. Changing the Vuzix M400 language

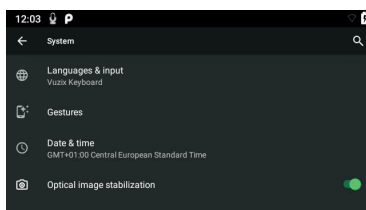
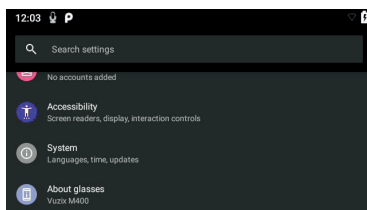
Note:

- Once in the Settings, voice commands are not longer functional.
- If you need help using the buttons, see the diagram on page 5.

From the Vuzix main menu:

- Say "**Hello Vuzix**" > "**Settings**".
- Use the front button (from the screen) to go down to **System** and confirm by pressing the back button.
- Using the same buttons, select **Languages & input**.

1



- Select the language currently displayed, then select **Add language**.
- Select the language you wish to use, then confirm.

2

