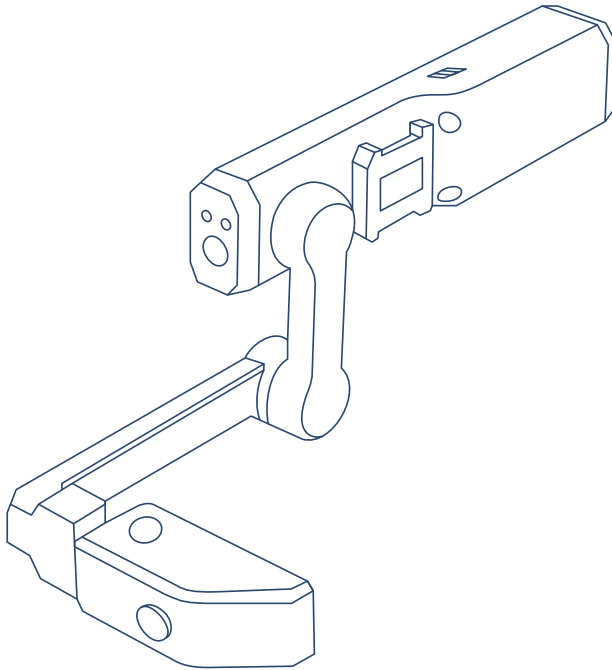




Digital Accelerator



moziware cimo

Getting Started

XpertEye Essential

amaxperteye.com

Before you begin

IN ORDER TO USE XPERTEYE ESSENTIAL, THE MOZIWARE DEVICE MUST BE CONFIGURED. TO DO SO, CREATE QR-CODES USING A WEB BROWSER.

TECHNICAL REQUIREMENTS:

Software compatibility

- XpertEye is compatible with Android, iOS, Windows, Linux and MacOS.
- Create QR-CODES using Google Chrome, Edge or Safari.

Server Region QR generator URLs

Warning:

- *Please make sure all users are set up using the same server region.*
- *If your company has its own environment, please contact your administrator or IT department to get the dedicated URL.*

- AMERICAS (North, Central and South America): <https://americas.xe.live/qr/>
- CHINA (China): <https://xelive.com.cn/qr/>
- GLOBAL (Worldwide) and APAC (Asia-Pacific): <https://xe.live/qr/>

OVERVIEW:

- A. Configuring the moziware device
- B. Logging in to XpertEye Essential
- C. Switching off the moziware device
- D. Charging the moziware device
- E. Changing the language on the moziware device

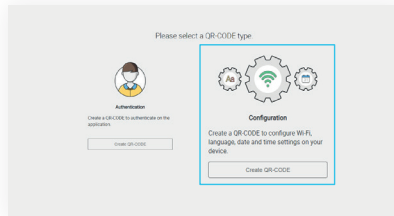
A. Configuring the moziware device

The moziware requires an Internet connection. The connection is created using a configuration QR-CODE.

If the device is already configured, go to section B - "Logging in to XpertEye Essential".

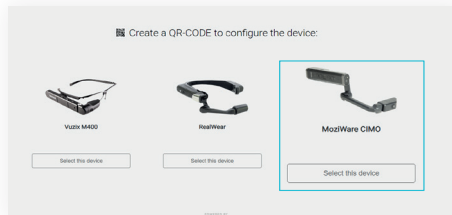
1

To create a configuration QR-CODE, open a web browser and go to the Server Region QR generator required (URLs provided in the "Before you begin" section) and select **Configuration**.



2

Select the **moziware cimo** device.

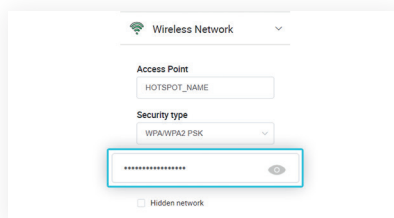


3

Click on **Wireless Network**, enter the access point name (Wi-Fi name/SSID).

4

In the **Security type** field, select **WPA/WPA2 PSK** in the drop-down list. If necessary, contact the IT department to find the correct security type information.



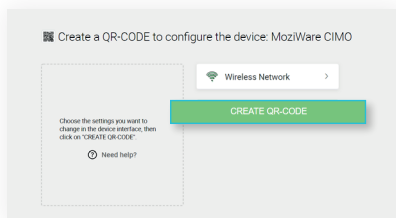
5

Enter the password.

Note: To show the password, click on .

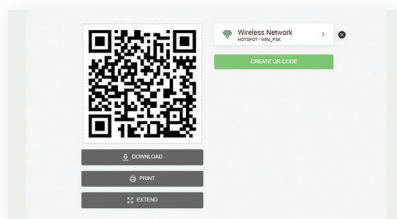
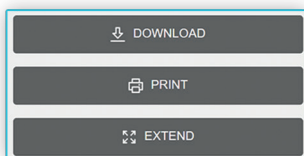
6

Click on **CREATE QR-CODE**.



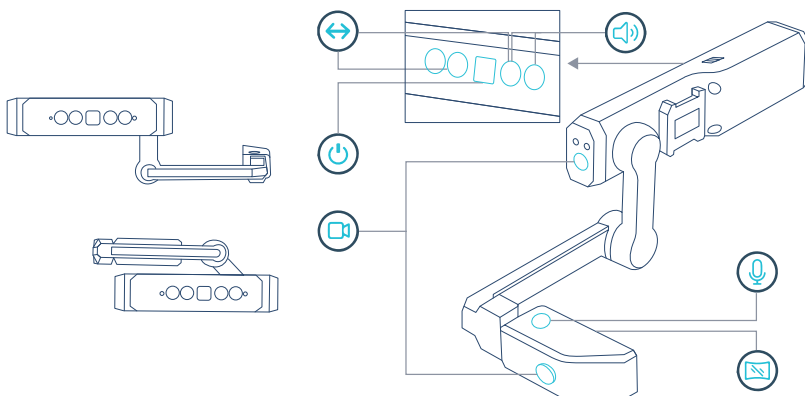
7

For ease of use, **PRINT**, **EXTEND**, or **DOWNLOAD** the QR CODE from the website.




8

Unfold the moziware and put the device on your head and adjust the camera and the display pod as shown below.

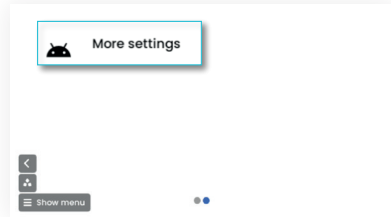
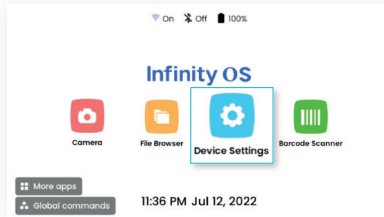


9

Turn on the moziware device by pressing the square power button  for 3 seconds. When the moziware device starts up, the moziware logo is displayed.

10

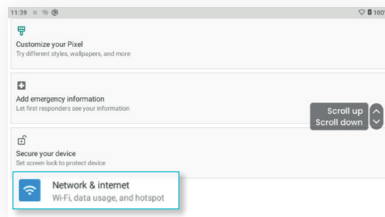
When the home page appears, say **"Device Settings" > "Next page" > "More Settings"**.



Note: When using voice commands, speak loudly and clearly into the microphone. Pay attention not to cover the microphones with your fingers.

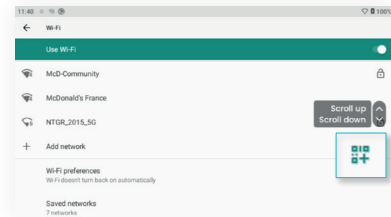
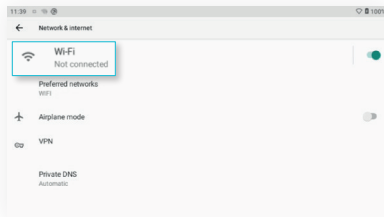
11

Say **"Network and internet"** or the appropriate item number: **"Open Item 7"**.





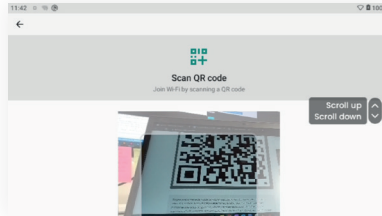
12

Say **"Wi-Fi" > "Open Item 7"** or the appropriate number.

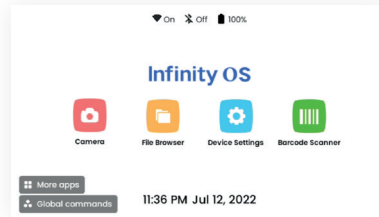


13

Scan the QR-CODE with the camera  of the moziware device pointing at the QR image. You can use the screen  to ensure a proper framing. A sound indicates that the QR-CODE is recognized.





Say “Homepage”.



After the QR-CODE is scanned, the moziware device is configured. The connected network should be displayed at the top of the home page.

Note:

- After scanning the QR-CODE, the connected network may take a few minutes to appear at the top of the screen. Verify with the Wi-Fi signal meter at the top right of the screen (refer to key below).
- If the network is not connected, try to reconfigure the network using a new configuration QR-CODE, paying attention to the spelling and case of your Wi-Fi name and password or contact your IT department for assistance.
- The Wi-Fi setup needs to be performed once for each new network.

- : Network connected
- : Network not connected

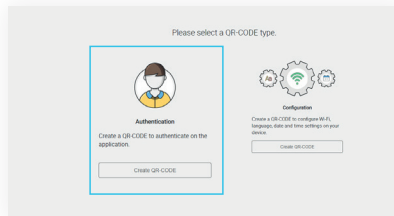
14

B. Logging in to XpertEye Essential

A login QR-CODE is required to log in to XpertEye Essential for the first time. Once logged in to the app, you will be automatically recognized when you relaunch XpertEye or turn your device back on.

1

To create a login QR-CODE, open a web browser and go to the Server Region QR generator required (URLs provided in the "Before you begin" section) and select **Authentication**.

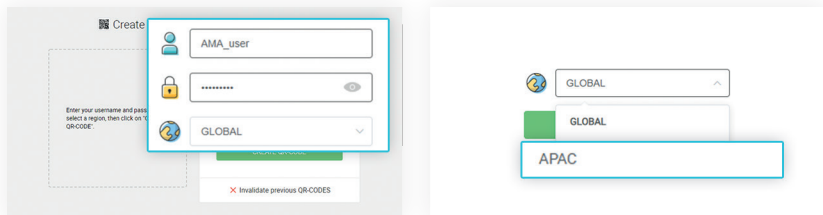


- a. Enter username and password. If you do not know your login credentials, please contact your XpertEye administrator or IT department.
- b. Select your server region.

Warning:

- Please make sure all users are on the same server region. Otherwise, contacts might not be seen as online.
- If experiencing stability issues when using the XpertEye solution on the GLOBAL server region with contacts located in Asia or Oceania, we recommend selecting the APAC server region.

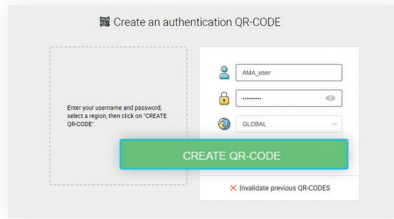
2



Note: To cancel previously created QR-CODES, enter username and password, click on **Invalidate previous QR-CODES** and confirm.

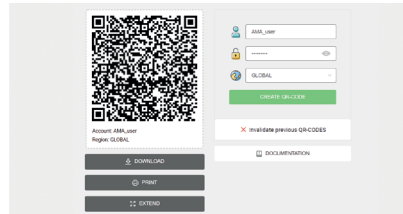
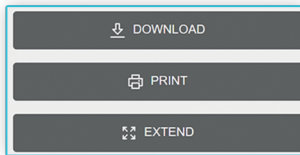
Click on **CREATE QR-CODE**.

3



For ease of use, **PRINT**, **EXTEND**, or **DOWNLOAD** the QR-CODE from the website.
Note: Once the QR-CODE is created, you can access the XpertEye Essential user documentation by clicking on **DOCUMENTATION**.

4

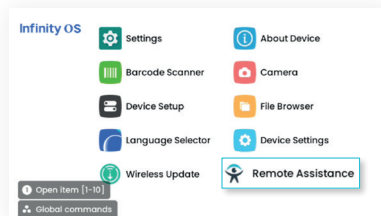




5

On the moziware device, say **"More apps"**.

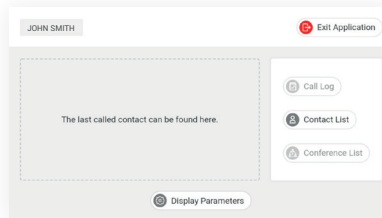
6

Say **"Remote Assistance"** or the appropriate item number: **"Open Item *Number*"**.



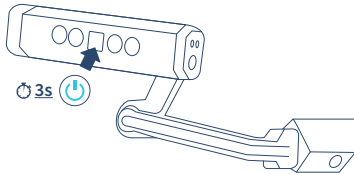
Scan the QR-CODE with the camera  of the moziware device pointing at the QR image. You can use the screen  to ensure a proper framing. Once logged in to XpertEye Essential, you can call a contact or receive a call.

Note: Scanning the login QR-CODE is required for the first use. When relaunching the app, you are automatically recognised. When turning your device back on, it launches automatically the XpertEye app and you are logged in.



C. Switching off the moziware device

Press the power button  for 3 seconds to switch off the moziware device.



D. Charging the moziware device

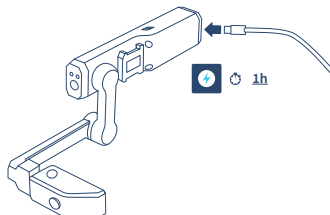
Connect the USB-C cable to the moziware device as shown below.

Red flashing: Low battery

Blue flashing: 16 - 90%

Green flashing: 91 - 99%

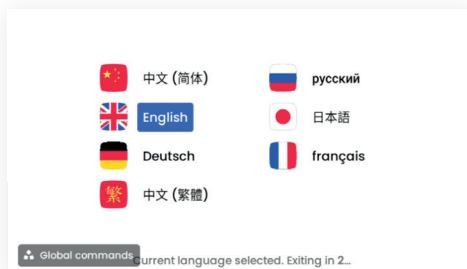
Green long light: Battery charged



E. Changing the language on the moziware device

1. Press and hold the back button.
2. Select the language you wish to use by navigating with the navigation buttons. The language is automatically selected after 3 seconds.

Note: See the illustration page 4 if you need help with the device buttons.



Blank lined paper for writing.



